



## Wayne Huyard



### **President And Chief Operating Officer**

Originally from Pennsylvania, Wayne pursued his telecommunications career in Colorado, Maryland, and Virginia before moving to “the last best place” in 2008 for the love of all things Montana. Wayne, his wife, and five children now call Paradise Valley home, where they live with their horses on the Yellowstone River.

### **Experience**

Wayne joined us in 2010, and currently serves as our President and Chief Operating Officer with responsibility for global sales and service, marketing, technology operations and development. Prior to joining RightNow in 2010, Wayne spent 23 years in telecommunications with senior leadership responsibilities at MCI, WorldCom, and Verizon, with roles including President, MCI Mass Markets, COO, MCI Group, and EVP, Verizon Business Global Sales. Wayne also spent three years in private equity portfolio company management at Cerberus Capital Management. He is a seasoned business professional with broad experience in consumer, business, and government markets, both domestic and international.

### **Education**

BS, Business Administration  
Elizabethtown College

### **Why Wayne Is Proud To Work At RightNow**

"RightNow has a compelling vision to ‘rid the world of bad experiences.’ It is a place of achievement, filled with talented and innovative people, who are committed to the solution and helping customers gain business value."

### **Outside The Office**

Wayne enjoys climbing mountains, floating rivers, fly fishing, skiing, and running the trails of Big Sky country, with his wife, children, and friends.